



The Shepherds Retreat - Cancellation Policy

Payments for bookings are non-refundable unless advised via email to info@shepherds-retreat.co.uk 6 weeks prior to your check-in date. Upon notification of request for cancellation, if greater than 6 weeks notice is provided, we will refund the payment in full minus a £20 administration fee. For cancellations with less than 6 weeks notice, we will, without prejudice to our right to full payment, take reasonable steps to re-let the hut. If we manage to re-let the hut we will refund your money, less a £20 administration charge.